Useful links

Key to library prefixes: www.durham.ac.uk/resources/library/using/findingmain_library_prefixes.pdf

Document Delivery Service:
www.durham.ac.uk/library/using/borrowing/dds/

List of other libraries in the region:
www.durham.ac.uk/library/resources/online/catalogues/

Recommendation for new books:
www.durham.ac.uk/library/morebooks

Contact us

In person
We’re here to help whenever you need assistance. During staffed hours, visit the Help and Information Desk on Level 2 of the Bill Bryson Library or contact us by telephone.

0191 334 3042

Online
For enquiries, email:
main.library@durham.ac.uk

Social media
Our Facebook, Twitter and Instagram pages are updated regularly with information and things to look out for in Library and Heritage Collections.

www.facebook.com/dulib
www.twitter.com/dulib
www.instagram.com/du_lib
Our guide to finding books in the Bill Bryson Library...

**Step 1**
Visit [www.durham.ac.uk/library](http://www.durham.ac.uk/library) to search the catalogue and find resources.

You can choose to search by keyword, title or author.

You can refine the search to focus on the full catalogue or a more specific area of the library.

**Step 2** Locating the resource...

The level your book is on—following the link here provides a map or use a map from the Help and Information Desk.

The main part of the shelfmark is a number. This represents the subject.

The following 3 letters are the beginning of the author's name (or title if it is an edited work) and help to keep the books which are at the same number in order.

There may also be an abbreviation or symbol in front of shelfmark e.g. +. This means the book is on a different set of shelves. See map for location.

Standard loans, 3 day loans and reference books are located on shelves throughout the main library. 4 hour loans are next to the Help and Information Desk.

Tips if you still can’t find a book...

The book I need is not on the shelf...

The catalogue says it is available but it isn’t on the shelf...

When was it last checked in?

If the date is recent it is likely that the book is making its way back to the shelf!

Check re-shelving areas and trolleys. These are located:

- Levels 1, 3 and 4—by main lifts
- Level 2 - Next to staircase 5

Still can’t find your book?
Ask a library staff member for help.

Feeling confident?
Try using DISCOVER on the library homepage.
This provides a comprehensive list of Durham’s resources, including journal articles, as well as resources from other institutions.

“**The book I need is not owned by the library**”

⇒ We offer a Document Delivery Service to order books from other libraries via an online form.
⇒ The library also offers a number of books in e-book form via the catalogue.
⇒ Recommend a new book for the library via the ‘more books’ form on the library webpage.