

Counselling Service Data
Table 1. Summary

Academic Year¹	2023-24	2022-23	2021-22	2020-21	2019-20	2018-19	2017-18
Total no appointments & consultations²		14,734	16,323	13,360	12,891	7,580	6,355
Appointments - Attended		13296	12820	10121	9400	6,754	5,750
Appointments - Did Not Attend		678	746	609	693	525	434
Appointments - Cancelled ³		760	563	289	334	301	171
Average Sessions per student		5	5	5	5	4	3
Total No. of Students Known to the Service⁴	2705	2443	2411	2162	1954	1,862	1,550
% of total student population	12.5%	11.0%	10.8%	10.7%	10.1%	10%	8.6%
Female Students	1705	1586	1584	1419	1297	1,187	994
Male Students	974	850	812	735	646	672	556
Other	1	7	15	8	11	3	
Not available	25						
No. Undergraduates	2219	2070	1737	1583	1589	1,478	1,237
% Undergraduate population	13.0%	11.7%	10.1%	9.9%	10.9%	10%	8.1%
No. Postgraduate Research Students	169	146	148	141	136	136	123
% Postgraduate Research population	10.9%	9.1%	8.9%	8.6%	8.8%	8.8%	7.0%
No. Postgraduate Taught Students	314	227	194	163	182	185	140
% Postgraduate Taught population	10.9%	8.4%	6.3%	6.6%	6.2%	7.0%	4.1%
No. Graduate Students	0	0	331	275	46	60	48
No. Distance Learning	3	0	1	0	1	3	2

1. From 2021-2022, data is reported from 1 September to 31 August. In 2020-2021, academic year dated 28/09/20 - 26/09/21. In previous years' figures, academic year dated from 1 October to 30 September

2. Sessions include counselling, mental health advisory and psychological wellbeing appointments, and consultations between staff or third parties

3. These are only the cancelled appointments that we were not able to reassign. The majority of cancelled appointments are re-allocated.

4. Students seen for individual sessions or brought to service attention by staff members or third parties (to register concerns or for advice)

5. Appointment information is not available during academic year 2023-2024 due to a change in operating system.